

license is compulsory parameter for the participation in the tender of Hospital. Hence, the Grievance Committee accepted the grievance of M/s Magma and declared M/s Premier Cardio non-responsive.

3. HM Enterprises

T#	NAME OF ITEM	COMMITTEE DECISION
01	Drape Set for Angioplasty	<p>The Chairman of Grievance Committee was informed by the members of the TAC, that the said item was rejected due to plastic cover is not adequate. The committee inquired about the dimension of plastic cover upon which the representative of M/s HM Enterprises has replied and committed to supply the angiography drape set according to required dimension. The committee further directed to Mr. Ahmed (Representative of firm) to submit an undertaking that firm will bound to supply as per dimension required as well as 20% of the supply within 07 days to meet any emergency.</p> <p>Taking into consideration of above, the committee has unanimously selected the said item and M/s HM Enterprises became responsive.</p>

Rejected - poor absorption capacity of drape set. Plastic sheet not appropriate.

Meeting was ended with the vote of thanks.

[Signature]
 Mr. Sohail Hassan
 Account Officer
 (Member)

[Signature]
 Dr. Atif Nazir
 Asstt Professor of Cardiology
 (Member)

[Signature]
 Dr. Muhammad Shahid
 AMS (Admin)
 (Chairman)



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE

No: RIC/PO/ 1322 /23

Dated: 05/10/2023

A grievance meeting for 2nd Supplementary Tender of Cath Lab, Stroke & Electrophysiology Items for the financial year 2023-24 was held on 28.09.2023 at 10:00 am in the office of the Additional Medical Superintendent (Admin) which comprised all members of Grievance Redressal Committee RIC, Rawalpindi.

Grievances of following firms were presented before the committee.

1. M/s Magma
2. M/s Premier Cardio
3. M/s HM Enterprises

The representatives of above mentioned firms were called one by one & heard in person by the grievance committee and following rejected items were discussed.

1. M/s Magma

T#	Name of Item	COMMITTEE DECISION
01	Drape Set for Angioplasty	The chairman of Grievance Committee was informed by the members of the TAC, that the firm was non-responsive due to not fulfilling the criteria mentioned at clause No. 2, 7 & 8 in compulsory parameters. During meeting, the representative of the firm presented only one document out of three (Drug Manufacturing License) which is mentioned at above stated clauses. Therefore, the grievance committee is turndown the grievance of M/s Magma and decision of TAC remains intact.

2. M/s Premier Cardio

T#	NAME OF ITEM	COMMITTEE DECISION
01	Drape Set for Angioplasty	M/s Magma has presented its grievances against M/s Premier Cardio that M/s Premier Cardio has not possesses valid Drug Manufacturing License of quoted product. Further, Mr. Qamar Mueen (Representative of M/s Magma) briefed that M/s Premier Cardio has only the license of PPE's. The grievance committee inquired about Drug Manufacturing License from M/s Premier Cardio. Mr. Arif Raja (representative of M/s Premier Cardio) briefed the committee that he has applied for Drug Manufacturing License for drape set and presented its fee challan. After discussion and deliberation, it is observed that Drug Sale