



## MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No: RIC/Admin/ 1792-122

Dated: 27/05/2022

A grievance meeting regarding annual tender of Surgical & Disposable for the financial year 2022-23 was held on 17-05-2022 at 10:00 am in the office of the Additional Medical Superintendent (Admin) which comprised all members of Grievance Redressal Committee. Attendance sheet ~~are~~ attached herewith. 15

Grievances of following firms were presented before the committee.

S#	Name of Firms	S#	Name of Firms
1.	M/s Imran Traders	15.	M/s Sadqain Health Care
2.	M/s Three Thirteen	16.	M/s Next
3.	M/s Hakimson	17.	M/S KS Agencies
4.	M/s Flowtronix System	18.	M/s Safeway System
5.	M/s 4A International	19.	M/s Taha Enterprises
6.	M/s Anwar & Sons	20.	M/s Wah Nobel Acetates
7.	M/s Azam Trading	21.	M/s Medicare Enterprises
8.	M/s 3M Surgicals	22.	M/s Nisa SF
9.	M/s Magma	23.	M/s Nisa Impex
10.	M/s Usmanco International	24.	M/s Eastern Medical Care
11.	M/s UDL	25.	M/s Cardiac Care
12.	M/s Karim Industries	26.	M/s Yousaf & Co
13.	M/s FS Pharma	27.	M/s Meher Traders
14.	M/s Amson Vaccines & Pharma	28.	M/s Economic Health Enterprises

The representatives of above mentioned firms were called one by one & heard by the grievance committee and following rejected item / bid was discussed. The proceedings of the grievances committee are recorded as under:

### 1. M/s Imran Traders

S#	NAME OF ITEM	COMMITTEE DECISION
107	IV Cannula with Inj port 18g	Item was rejected due to non provision of sample.
108	IV Cannula with Inj port 20g	Item was rejected due to poor quality
109	IV Cannula with Inj port 22g & 24g	

### 2. M/s Three Thirteen

S#	NAME OF ITEM	COMMITTEE DECISION
107	IV Cannula with Inj port 18g	Rejected
108	IV Cannula with Inj port 20g	
109	IV Cannula with Inj port 22g	
110	IV Cannula with Inj port 24g	
136	Transpore Tape	Rejected

### 3. M/s Hakimson

S#	NAME OF ITEM	COMMITTEE DECISION
19	Younkers Set	Selected subject to provision of supply without side hole.
77,78,79	C Pap mask	Item was rejected due to non provision of sample.
119	Urine Meter	
126	IV Burette Set	Selected
141,142	Breathing Circuit	Item was rejected due to collapsible

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	6/0/13mm	circuit required.
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4. **M/s Flowtronix Systems**

S#	NAME OF ITEM	COMMITTEE DECISION
20	Level Sensor Holder	Not compatible
68	CVP Line quad Lumen Adult	Rejected
69	CVP Line Tripple Lumen Adult	Rejected
70	Double DPT Kit	Rejected telephonic connector not compatible.
76	DPT kit Single	Rejected
88	Chest Binder	Rejected
119	Urometer	Rejected
140	CVP Line	Selected

5. **M/s 4A International**

S#	NAME OF ITEM	COMMITTEE DECISION
83	Rebreathing Mask Adult	Item was rejected due to nozzle hard
84	Rebreathing Mask Peads	Item was rejected due to nozzle hard attached with flow meter.
151	T piece Nebs	
178	Surface disinfectant	Rejected (Due to formula difference)

6. **M/s Anwar & Sons**

S#	NAME OF ITEM	COMMITTEE DECISION
05	Polypropylene 6/0 Round body double needle 11mm	Selected

7. **M/s Azam Trading**

S#	NAME OF ITEM	COMMITTEE DECISION
93	IV Set	The item was rejected by the committee due to non provision of samples

8. **M/s 3M Surgical**

S#	NAME OF ITEM	COMMITTEE DECISION
1.	Mr. Haider representative of the firm attend the meeting the firm was non-responsive due to non provision of valid drug sale license, past performance of the bidder & market experience of quoted items.	The members of the grievance committee review the record of TAC and it was found that Technical advisory committee had followed all steps of bid evaluation as per rule. Therefore the grievance of M/s 3M surgical is turndown and the decision of TAC remains intact.

9. **M/s Magma**

S#	NAME OF ITEM	COMMITTEE DECISION
177	Topical / Skin Scrub (Alcohol 60-90% Ethyl or isopropano)+ chlorhexidine Gluconate 1% with moisturizer)	Selected

10. **M/s UsmanCo International**

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S#	NAME OF ITEM	COMMITTEE DECISION
19	Yanker Set	Rejected
144	Yankuer suction with handel	The item was rejected due to narrow diameter.

11. M/s UDL

S#	NAME OF ITEM	COMMITTEE DECISION
	Intra Aortic Balloon	Selected
36	M/s UDL Distribution (Pvt) Ltd raised observation against M/s Cardiac Care by stating that M/s Cardiac Care quoted the product of Inshitra Medical USA which is bankrupt international. How can local distributor ensure the supply of product when manufacturer company is bankrupt internationally?	The members of the grievance committee heard their concerns in detail and take unanimously following decision M/s Cardiac Care gives an undertaking that they will provide supply properly throughout the year as per terms and condition of PPRA rule/bidding document. The grievance of M/s UDL Distribution (Pvt) Ltd. against M/s Cardiac Care is turndown and previous decision of TAC remains intact.
152	M/s UDL Distribution Pvt Ltd raised observation against item no. 152 Dialysis Catheter quoted by M/s Iqbal & Company by stating that the said item is classified by DRAP as class D product (high risk product). However they have quoted which is registered in DRAP as class B to avoid complex documentation they have deceived DRAP and register it in class B instead of class D. Dialysis Catheters are registered in class D which intends direct contract with the heart and central circulatory system (like our arrow Dialysis catheter registered in class D).	The grievance of M/s UDL Distribution (Pvt) Ltd. against M/s Iqbal & Company is turndown and previous decision of TAC remains intact.

12. M/s Karim Industries

S#	NAME OF ITEM	COMMITTEE DECISION
156	Sterlized Surgical Gauze 10cm x10cm	Rejected "Item was rejected due to poor quality"

13. Ms FS Pharma

S#	NAME OF ITEM	COMMITTEE DECISION
1	The representative of the firm attend the meeting the firm was non-responsive due to non provision of following documents: i. Financial Status of Bidders	The grievance of M/s FS Pharma is turndown and the previous decision of TAC remains intact.

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ii. Technical Staff of Manufacturer.	
iii. Market Experience of Quoted Product	

14. M/s Amson Vaccines & Pharma

S#	NAME OF ITEM	COMMITTEE DECISION
128	Disposable syringes 1ml	<p>Rejected "The item was rejected due to following reason:</p> <p>i. Capacity is around 03 ml.</p> <p>ii. Needle is bigger and wider bore, whereas 1ml needle is fine and smaller appropriate for subcutaneous / intradermal/sub dermal injection.</p> <p>iii. Plunger is wider n bigger which will apply more pressure on the injection and blood vessel as compared to 01ml syringe plunger according to laws of physics. Not suitable for use as 1ml.</p> <p>iv. 1ml syringe is used for drugs calculated and injected in IU e.g insulin and heparin. The marking for IU are not printed on this bigger syringe which nullifies its use for these life saving drugs which can't be filled exactly according to dosage requirement in bigger syringes.</p> <p>v. Cost effectiveness is lost as manufacturer will charge <sup>more for</sup> larger material used.</p>

15. M/s Sadqain Health Care

S#	NAME OF ITEM	COMMITTEE DECISION
172	Hand Disinfectant / Sanitizer (60-90%) Alcohol (Ethyl or isopropanol with moisturizer)	<p><b>Selected</b></p> <p>"Firm submitted the report of AFIP containing the hand sanitizer efficacy to kill microorganism found satisfactory."</p>
174	Soda Lime (pack of 05 liters)	<b>Selected</b>

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16. M/s Next Pharmaceutical Pvt Ltd

S#	NAME OF ITEM	COMMITTEE DECISION
172	Hand Disinfectant / Sanitizer (60-90%) Alcohol (Ethyl or isopropanol with moisturizer)	<b>Selected</b> "Firm submitted the report of AFIP containing the hand sanitizer efficacy to kill microorganism found satisfactory."

17. M/s KS Agencies

S#	NAME OF ITEM	COMMITTEE DECISION
1	Mr. Qaiser Ehsan of the firm attend the meeting the firm was non-responsive due to non provision of following documents: i. Past Performance of the Bidder (Last two years). ii. Financial Status of Bidders. iii. Market Experience of Quoted Product. iv. Production capacity of the manufacturer.	The grievance of M/s K.S Agencies is turndown and the previous decision of TAC remains intact.

18. M/s Safeway Systems Pakistan

S#	NAME OF ITEM	COMMITTEE DECISION
21	Aortic Cannula straight tip Adult	Rejected
24	Aortic cannula angled tip	Rejected
70	DPT kit double	Item was rejected due to Non Compatible
76	DPT kit Single	Item was rejected due to Non Compatible
160	ACT Pipet	Rejected

19. M/s Taha Enterprises

S#	NAME OF ITEM	COMMITTEE DECISION
1	Mr. Muhammad Shuaib representative of the firm attend the meeting and the firm was non-responsive due to non provision of following documents: i. Technical Staff of manufacturer. ii. Production capacity of the manufacturer.	The grievance of M/s Taha Enterprises is turndown and the previous decision of TAC remains intact.

20. M/s Wah Nobel Acetates

S#	NAME OF ITEM	COMMITTEE DECISION
172	Hand Disinfectant / sanitizer (60-90% Alcohol (Ethyl or Isopropanol with moisturizer)	<b>Selected</b> "Firm submitted the report of AFIP containing the hand sanitizer efficacy to kill microorganism found satisfactory."

21. M/s Medicare Enterprises

S#	NAME OF ITEM	COMMITTEE DECISION
157	Sterilized Gauze Roll	Item was rejected due to poor quality

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22. M/s Nisa SF

S#	NAME OF ITEM	COMMITTEE DECISION
127	IV Set	Item was rejected due to poor quality.
129	Disposable Syringes 03 ml	
130	Disposable Syringes 05 ml	Item was rejected due to poor quality, needle does not fit with plunger, plunger leaves.
131	Disposable Syringes 10ml	Item was rejected plunger gives way to blood.
132	Disposable syringes 20ml	

23. M/s Nisa Impex

S#	NAME OF ITEM	COMMITTEE DECISION
129	Disposable syringes 03ml	Item was rejected due to plunger gives way.
130	Disposable syringes 05ml	

24. M/s Eastern Medical Care

S#	NAME OF ITEM	COMMITTEE DECISION
163	Surgical Gloves	Item was rejected due to large size poor quality.

25. M/s Cardiac Care

S#	NAME OF ITEM	COMMITTEE DECISION
22	Femoral Arterial Cannula	Rejected Due to not registered
23	Femoral venous cannula multi stage	
33	Diathermy disposable pads with leads	<b>Rejected</b>
51	Dacron tube graft	<b>Selected</b>
62	PTFE tube graft	<b>Selected</b>
80	O2 Mask disposable adult	Item was rejected due to connector too hard.
81	O2 Mask disposable adult	Item was rejected due to non provision of samples.
83	O2 Mask disposable adult	
101	Intubation Stylet Adult	
103	HME filter Adult	Item was rejected due to non provision of samples.
123	ECG electrode peads	
139	External defib pads peads	
142	Breathing circuit with bag peads	
149	Nebs Mask peads	
102	Intubation Stylet Peads	Item was rejected due to Poor quality, too hard
122	ECG electrode adult	Item was rejected due to Poor quality
141	Breathing circuit with bag adult	Item was rejected due to Poor quality
145	IV injector / pressure line 200ml	<b>Selected</b>
152	Dialysis catheter	Not registered

26. M/s Yousaf & Co

S#	NAME OF ITEM	COMMITTEE DECISION
15	Diathermy Pencil	Item was rejected due to stiff switch

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144	Yankuer suction with handel	<b>Re-evaluate</b>
164	Disposable gown reinforce	Rejected
167	Disposable cap female	Item was rejected due to small size which does not cover the hair.
168	Disposable shoe cover.	Item was rejected due to poor quality

**27. M/s Mehr Traders**

S#	NAME OF ITEM	COMMITTEE DECISION
98	ETT adult cuffed	Item was rejected due to poor quality
99	ETT peads cuffed	
100	ETT peads un cuffed	
103	HME filter Adult	
104	HME filter Peads	
126	IV burette	

**28. M/s Economic Health Enterprises**

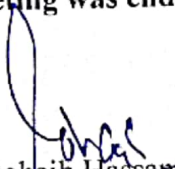
The firm was non-responsive due to shortage of following documents:

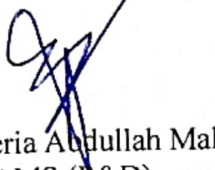
- Past Performance of the Bidder (Last two years).
- Market Experience of Quoted Product.
- Credibility & Certification of Manufacturer.
- Financial status of bidder.
- Technical staff of manufacturer.
- Production capacity of the manufacturer.


**DECISION**

The grievance of M/s Economic Health Enterprises is turndown and the previous decision of TAC remains intact.

**Meeting was ended with the vote of thanks.**

  
Mr. Sohaib Hassan  
Account Officer  
RIC Rawalpindi  
(Member)

  
Dr. Javeria Abdullah Malik  
AMS (R&D)  
RIC Rawalpindi  
(Chairman)

  
Dr. Hamid Sharif Khan  
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